

Reimagining CSR capital

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India's financial inclusion story has a paradox at its heart. Over the past decade, the country built formidable infrastructure including digital public platforms, an expanding NBFC sector, and policy-led mechanisms such as priority sector lending mandates. Simultaneously, it created one of the world's largest CSR ecosystems, with annual spending estimated at ₹30,000–40,000 crore. Yet Bihar, Odisha, Uttar Pradesh, West Bengal, Assam and all such areas covered under aspirational districts programme, home to hundreds of millions of India's most economically vulnerable citizens, remain underserved in enterprise credit. The aspiring micro-entrepreneur in Muzaffarpur or the first-generation trader in Koraput faces the same structural barriers: Capital is theoretically available, but remains inaccessible in practice.

The challenge is not simply one of demand or capital availability, but of how existing systems interact. Three structural gaps continue to shape India's development finance landscape. First, NBFCs have expanded significantly in reach, but entry into underserved geographies is constrained by perceived credit risk. Borrowers often lack formal credit histories, collateral, and income documentation, raising perceived default risk even where genuine economic activity thrives. Second, CSR capital remains unevenly distributed and often insufficiently integrated with credit systems. A disproportionate share flows to prosperous states such as Maharashtra, Gujarat, Karnataka, Tamil Nadu, Delhi NCR, while high-need states in the North and East receive far less. The regions with the greatest unmet credit demand attract the least philanthropic attention. Third, capacity-building programmes operate largely independently of formal credit systems. Even when credit reaches a borrower, the absence of financial literacy, business planning, and market access leads to weak enterprise outcomes, reinforcing lender caution and existing perceptions of borrower risk.

The result is a self-perpetuating cycle: Excluded borrowers cannot grow livelihoods; CSR often creates isolated impact without lasting risk reduction; lenders remain hesitant. Capital is deployed, but the architecture that would make it catalytic remains underdeveloped.

Blended finance offers a pathway. At its core, it deploys philanthropic or concessional capital to absorb a portion of credit risk, enabling commercial lenders to expand into underserved segments. Globally, the World Bank, IFC, and bilateral development agencies have validated this approach. India's large CSR pools combined with a sophisticated NBFC ecosystem and a regulatory framework increasingly supportive of co-lending and risk-sharing, create a uniquely favourable environment to scale it. But blended finance requires a structured architecture that includes clear institutional roles, coordinated capital flows, and embedded capacity support.

Addressing this gap requires a more coordinated approach built around risk-sharing, strategic deployment of CSR capital, enterprise capability support, stronger transparency mechanisms, and capital pooling platforms.

The most immediate constraint is risk perception. A two-tier guarantee model combining First Loss Default Guarantee (FLDG) and Second Loss Default Guarantee (SLDG) addresses this directly. The originating NBFC absorbs the first band of losses, preserving underwriting discipline. The FLDG layer, funded by CSR capital, covers the next band; the SLDG layer, funded by philanthropic capital, absorbs losses beyond that. This structure lowers entry barriers for lenders while deploying philanthropic capital efficiently, mobilised only beyond the first-loss threshold, converting a one-time CSR contribution into a credit multiplier.

CSR spending today is project-driven and proximity-biased, concentrated near corporate headquarters and not where development need is greatest. The required shift is both conceptual and operational: repositioning CSR capital as catalytic financial capital deployed through credit guarantees and pooled investment vehicles, with explicit targeting toward districts with low credit penetration. Aligning CSR flows with the Aspirational Districts Programme data and NABARD's district credit plans would provide a ready-made targeting framework.

Access to credit without enterprise capability is incomplete. Many micro-enterprises fail not from lack of finance, but from weak business planning, poor financial literacy, and limited market access. District-level hubs offering entrepreneurship training, enterprise advisory, digital literacy, and market linkage can close this gap, but must be directly linked to lending programmes so borrowers receive capital and capability together.

Transparency in CSR deployment is currently inadequate. A voluntary Self-Regulatory Organisation publishing state and district-level allocation data and providing deployment benchmarks can redirect capital flows without imposing mandates. Greater transparency could also encourage more balanced and strategic deployment over time.

Scale requires a capital pooling and recycling mechanism. The Social Stock Exchange framework can be expanded into a broader platform that aggregates CSR and philanthropic capital, deploys it into blended finance structures, tracks outcomes, and recycles capital across subsequent credit cycles, converting one-time expenditure into continuously circulating capital.

The strength of this framework lies in integration. CSR capital is pooled and deployed as risk guarantees. NBFCs use this cover to expand lending. Borrowers are supported through capacity centres. Capital is recycled through investment platforms. The result is a continuous, self-reinforcing cycle: Capital-credit-enterprise-repayment-reinvestment. A phased pilot across five–10 carefully selected districts can validate the model before national scaling.

Scaling requires targeted enablement. Philanthropic guarantees should be formally recognised as valid credit enhancement instruments under RBI guidelines. CSR regulations should explicitly permit participation in blended finance structures, removing ambiguity that deters corporate legal teams. Regulatory support for pooled investment platforms needs strengthening, and incentives for geographically balanced CSR deployment should be actively put in place.

India has the building blocks, large CSR pools, a capable NBFC ecosystem, digital infrastructure, and supportive policy frameworks, but integration between all these pieces are still evolving. The transition from disconnected expenditure to coordinated, catalytic investment is not merely a financing innovation; it is a structural reimagining of how development capital can work, converting CSR from obligation to opportunity and credit from risk avoidance to risk-managed expansion. The underserved regions of India are not waiting for more capital. They are waiting for capital that is smarter, better coordinated, and structurally de-risked. That architecture is within reach, and the time to build it is now.

(The views expressed are personal)

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